# Recruitment, Training, & Maintenance of Volunteers for Long-Term Success

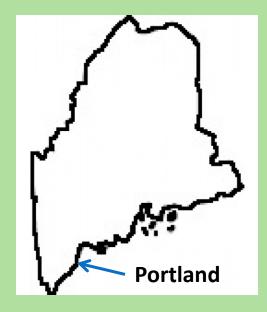
Sarah Cushman, Southern Maine Planner Maine Safe Routes to School Program www.MaineSafeRoutes.org



## **Quick Overview**

- SRTS Outreach Work coordinated by two Maine regional SRTS folks
- Maine Bike-Ped Safety Ed Program – sister program
- Portland Walking School Bus Program – pilot started in Spring 2013





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# **Portland WSB Recruiting & Training**



- Geography
- Stage of Life
- Interests
- 1-hour initial training (& background check) with regular follow-up





# What We Didn't Expect

- Young professionals & students
- Parents voices but not often volunteers
- Need in-school and/or inneighborhood outreach help
- Selling the program
- Language barriers (and openings)







#### **Youth Engagement Experiments**

- Students opt-in; Early morning enrichment group: You Decide: Walk & Bike Challenge at East End School
- Student Council at Lyseth Elementary: Marketing help; Counts; Classroom prizes



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#### **Important Maintenance**

- Regular and consistent communications
- Prompt program response to concerns
- Continued recruitment
- Thank yous!





### **Understanding the Work Yourself**

- Walk in their shoes
- Know the routes (or work or conditions) firsthand



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## For More Info

- List of potential volunteer sources: bikemaine.org/srtsdoc
- Contact info:
  - sarah@sarahcushman.com
  - (207) 200-1910
  - MaineSafeRoutes.org
  - PortlandWalkingSchoolBus.org



